LIMITED WARRANTY AGREEMENT & COVERAGE TERMS

Powder Shaker and Dryer

Applicable Models: Miro Series | Seismo LR Series | Seismo V Series | Seismo M Series | Seismo L Series | Seismo A Series

Jurisdiction	United States Only
Document Version	1.1
Effective Date	Oct 21, 2026

Please read this warranty policy carefully to fully understand your rights and obligations.

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SECTION A — INTRODUCTION

DTF Station North America is pleased to offer a limited warranty on the Powder Shaker and Dryer. This warranty is provided subject to the terms, conditions, and limitations set forth herein.

As a primary condition of coverage, proper maintenance must be performed in strict accordance with the guidelines specified in the product documentation accompanying your Powder Shaker and Dryer. Failure to maintain the equipment as required may affect or limit warranty eligibility.

This warranty applies to purchases made within the United States only and is governed by applicable U.S. federal and state laws.

Applicable Models

This warranty applies exclusively to DTF Station North America–branded Shaker Dryer Units, including but not limited to the following models:

- **Miro Series**: Miro 13, Miro 13 Max, Miro 16, Miro 24, Miro 36, Miro 36 Pro, Miro 64
- **Seismo LR Series**: Seismo L16R, Seismo L24R
- **Seismo V Series**: Seismo V36R
- **Seismo M Series**: Seismo M16, Seismo M24, Seismo M30
- **Seismo L Series**: Seismo L16, Seismo L24
- **Seismo A Series:** Seismo A13, Seismo A16, Seismo A24, Seismo A51

Future Products — This warranty automatically extends to any new DTF Station North America–branded Shaker Dryer Unit released after the Effective Date of this Agreement, subject to the same terms and conditions set forth herein, unless a separate product-specific warranty policy is issued by DTF Station North America for such product.

Excluded Products — This warranty does not apply to the Prestige Large-Format DTF Printer, Prestige Small-Format DTF Printer, Aries UV DTF Printer, Arc Flatbed Cutter, or any other DTF Station North America product governed by a separate warranty policy, nor to any non-DTF Station North America–branded equipment, even if purchased or used alongside the Equipment.

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SECTION B — DEFINITIONS

For the purposes of this warranty, the following terms shall have the meanings set forth below:

Term	Definition
"Warrantor"	DTF Station North America, the manufacturer of the Equipment and the sole party providing the limited warranty coverage set forth in this Agreement. All warranty obligations, eligibility determinations, and warranty claim approvals are the exclusive responsibility of DTF Station North America.
"Fulfillment Partner"	DS Logistics, the authorized third-party logistics provider engaged by DTF Station North America to perform warranty-related fulfillment services on its behalf. These services include, without limitation, outbound shipment of Equipment and replacement parts, return shipment processing under the Return Policy (Section H), and the dispatch of warranty replacement components under Section J. DS Logistics acts solely as an agent of DTF Station North America for fulfillment purposes and is not itself a warrantor of the Equipment.
"Owner" / "Customer"	The original end-user purchaser of the Equipment from DTF Station North America or an authorized dealer.
"Equipment" / "Powder Shaker and Dryer"	Any DTF Station North America–branded Shaker Dryer Unit covered under this warranty, as identified in the Applicable Models list in Section A, including all future DTF Station North America–branded shaker dryer products released after the Effective Date of this Agreement, unless governed by a separate product-specific warranty policy.
"Warranty Period"	The duration during which warranty coverage is active, as determined by the applicable warranty type and fulfillment of required conditions.
"General Warranty"	A 12-month (1-year) limited parts warranty for Non-Consumable Parts, automatically activated on the date of physical shipment of the Equipment.

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“DTF-Bundled Purchase”	A purchase in which the Equipment is acquired together with another DTF Station North America product — such as a Prestige DTF Printer or Aries UV DTF Printer — for which On-Site Training or Virtual Training is required as a condition of warranty activation under that product's separate warranty policy.
"Non-DTF Pairing Purchase"	A purchase or installation in which the Equipment is used alongside, paired with, or sold together with non-DTF Station North America–branded equipment. In such cases, this warranty applies solely to the Equipment; no DTF Station North America warranty extends to non-DTF Station North America–branded equipment regardless of any services provided by DTF Station North America in connection with such equipment.
"On-Site Training"	Optional, paid hands-on training conducted by a DTF Station North America-approved technician at the Owner's facility, covering installation, operation, and maintenance of the Equipment. On-Site Training is not required to activate the General Warranty for individual (non-DTF-Bundled) purchases. Contact your authorized dealer for availability, scheduling, and service fees.
"Training Checklist & Warranty Disclosure Form"	The official DTF Station North America form used in connection with Equipment training, where training is provided or required. Submission of this form, where applicable, also serves as confirmation of Equipment registration. Owners who complete this form are encouraged to additionally register their Equipment through the warranty registration portal at https://qrco.de/my_warranty to ensure access to warranty support services, product updates, maintenance resources, and expedited claim processing.
"Consumable Parts"	Components subject to regular wear, degradation, or contamination during normal operation. See Section D.5 for full definition and scope.
"Non-Consumable Parts"	Components not subject to regular operational wear; covered under the General Warranty for the applicable warranty period.
"Date of Delivery"	The calendar date on which the Equipment is physically delivered to the Owner's location, as evidenced by the carrier's proof-of-delivery record. The Date of Delivery serves as the starting point for the 30-day Return Window described in

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	Section H and for any other time periods in this Agreement that are measured from delivery.
"DOA" (Dead on Arrival)	A unit of Equipment that, upon initial unboxing and setup at the Owner's location, fails to power on or fails to perform its essential functions due to a defect existing at the time of delivery, and where such failure is not attributable to shipping damage, operator error, improper installation, or use of non-approved consumables. A DOA determination is made by DTF Station North America in its reasonable discretion following diagnostic review.
"Authorized Technician"	A technician employed by or certified by DTF Station North America to perform service, installation, and repairs on the Equipment.

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SECTION C — SAFETY & REGULATORY COMPLIANCE

DTF Station North America designs and manufactures its Equipment in compliance with applicable safety standards and regulatory requirements for the markets in which the Equipment is sold.

C.1 Safety Certifications

DTF Station North America Equipment has been evaluated and certified under applicable safety and electromagnetic compatibility (EMC) standards where required. A current record of applicable safety and compliance certifications for DTF Station North America products is maintained internally and is available upon written request to info@dtfstation.com.

**Note: Certification records are maintained for reference and regulatory purposes. DTF Station North America does not publish individual certification numbers in customer-facing warranty documentation.*

C.2 Owner's Compliance Obligations

The safety certifications applicable to the Equipment are valid only when the Equipment is installed, operated, and maintained in strict accordance with the specifications and guidelines set forth in the product documentation. Modifications to the Equipment, use of non-approved components or consumables, or operation outside of specified environmental or electrical parameters may void applicable certifications and will void warranty coverage as described in Section I.

C.3 Electrical Compliance

As noted in Section K, item 10, it is the Owner's sole responsibility to ensure that the installation site's electrical infrastructure conforms to the power and electrical specifications published by DTF Station North America. Installation in a non-compliant electrical environment may create safety hazards and will void warranty coverage for any resulting damage or malfunction.

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SECTION D — WARRANTY COVERAGE

D.1 Overview of Warranty Types

The Equipment is covered under a single warranty tier — the General Warranty — which provides twelve (12) months of limited parts coverage for Non-Consumable Parts. For individual purchases, the General Warranty activates automatically on the date of physical shipment from DTF Station North America.

While no registration is required to trigger coverage, DTF Station North America strongly recommends that all Owners complete Equipment registration promptly upon receipt. Registration ensures that DTF Station North America has accurate and up-to-date records of your Equipment, enabling faster warranty claim processing, proactive support outreach, and timely access to product updates, maintenance resources, and safety notices. In the event of a warranty claim, registered Owners benefit from streamlined verification and expedited service.

IMPORTANT — Register Your Equipment:

Although the General Warranty activates automatically upon shipment, Equipment registration is strongly recommended and serves your best interests as an Owner. Registration confirms your ownership record, enables DTF Station North America to reach you with important product and maintenance updates, and helps ensure that any warranty claim is processed without delay.

Register your Equipment at:

- **Register Online**: https://qrco.de/my_warranty
- **Or Scan the QR Code to Register**:

Attribute	General Warranty
Requires Registration	Not required for activation — strongly recommended for full support access and expedited claim service

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Requires On-Site Training	Not required (individual purchase) / Covered by bundled DTF printer training (DTF-Bundled Purchase — see Section D.3)
Requires Training Checklist & Warranty Disclosure Form Submission	Not required (individual purchase)
Starts From	Date of physical shipment
Coverage Period	12 months (1 year)
Covered Parts	Non-Consumable Parts only
Activation	Automatic upon shipment for individual purchases — registration recommended upon receipt

D.2 General Warranty (1-Year Limited Parts)

The General Warranty provides twelve (12) months of limited coverage for Non-Consumable Parts of the Equipment, beginning automatically on the date of physical shipment from DTF Station North America. This warranty covers defects in materials and workmanship under normal use and service conditions for all Non-Consumable Parts of the Equipment, subject to the conditions, exclusions, and limitations set forth in this Agreement.

D.3 DTF-Bundled Purchase — Training

Where the Equipment is purchased as part of a DTF-Bundled Purchase — bundled together with a Prestige DTF Printer, Aries UV DTF Printer, or Arc Flatbed Cutter requiring mandatory On-Site Training — the On-Site Training conducted for the bundled product will, by its scope, also cover the installation, operation, and maintenance procedures relevant to the Equipment as part of the combined system. No separate training or documentation is required for the Equipment under such a bundle. The General Warranty for the Equipment activates automatically upon shipment regardless of training status.

D.4 Non-DTF Pairing Purchase — Limitation of Warranty Scope

Where the Equipment is purchased, paired, or installed alongside non-DTF Station North America–branded equipment:

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- This warranty applies solely to the Equipment (the DTF Station North America–branded Shaker Dryer Unit) and does not extend to any non-DTF Station North America–branded equipment, regardless of how the equipment is purchased, invoiced, or installed.
- DTF Station North America assumes no warranty obligations, service obligations, or liability for any non-DTF Station North America–branded equipment.
- Where the Owner engages DTF Station North America for optional paid On-Site Training or technical consultation in connection with a Non-DTF Pairing Purchase, such services are provided as a separate paid service only. Payment for such services does not create or imply any warranty coverage for the non-DTF Station North America–branded equipment.
- Damage, malfunction, or performance issues affecting the Equipment that are caused by or arising from the use of non-DTF Station North America–branded equipment are excluded from coverage under this warranty.

IMPORTANT — Non-DTF Pairing Notice:

If you are using the Equipment alongside non-DTF Station North America–branded equipment (such as a third-party printer, dryer, or accessory), only the DTF Station North America Shaker Dryer Unit itself is covered under this warranty. DTF Station North America bears no warranty responsibility for non-DTF Station North America–branded equipment, even where paid On-Site Training, technical consultation, or installation assistance was provided by DTF Station North America.

D.5 Definition and Scope of Consumable Parts

Consumable parts are not covered under any tier of the limited parts warranty, as their wear is considered a normal and expected result of operation.

- **Definition**: For the Equipment covered under this warranty, Consumable Parts are defined as components that:
  - Come into direct contact with adhesive powder, heat, dust, debris, or other operational materials during normal use and maintenance;
  - Are designed to experience natural wear, degradation, or contamination over time through regular shaker dryer operations; or
  - Require periodic replacement to maintain consistent drying performance, system reliability, and safe operation.

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- **Scope of Consumable Parts (varies by model)**: Consumable parts include, but are not limited to, the following:
    - Heating elements, infrared lamps, heating rods, and thermal sensors
    - Conveyor belts, drive belts, feed rollers, and bearings
    - Vibration motors, shaker plates, and shaker mechanisms subject to operational wear
    - Powder hoppers, augers, scrapers, and powder-recovery components
    - Filtration components, including HEPA, carbon, and pre-filters
    - Cleaning, lubrication, and routine maintenance-related components
    - Wear plates, brushes, scrapers, and contact components
    - Lamps, fuses, sensors, switches, and other components subject to operational wear

** The above list is provided for reference purposes only and is not exhaustive. Classification of Consumable Parts may vary depending on Equipment model and operating conditions.*

NOTE: Maintenance & Consumable Parts

Proper maintenance and timely replacement of Consumable Parts are essential to maintain consistent Equipment performance, prevent damage to Non-Consumable Parts, and ensure safe and stable operation throughout the Warranty Period.

Failure to properly maintain the Equipment or replace Consumable Parts in accordance with the applicable maintenance schedule may result in performance issues and may affect warranty coverage under this Agreement.

DTF Station North America provides Equipment-specific maintenance charts, schedules, and step-by-step procedures through its official online resources. The Owner is responsible for reviewing and following the maintenance procedures applicable to their specific Equipment model.

- **Knowledge Base**
    - https://help.dtfstation.com/portal/en/home
    - Or scan the QR code to access
    -
- **Quick Start Guides**:

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- https://help.dtfstation.com/portal/en/kb/help-center/quick-start-guides
- Or scan the QR code to access
-

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SECTION E — WARRANTY EFFECTIVE DATE

The General Warranty becomes effective on the date of physical shipment of the Equipment from DTF Station North America. The table below summarizes the effective date and activation conditions applicable to each purchase type.

Warranty Type	Effective Date	Condition
General Warranty (Individual Purchase)	Date of physical shipment	Automatically activated upon shipment. Equipment registration is not required for activation but is strongly recommended to ensure full access to warranty support, claim processing, and product updates. See registration note below.
General Warranty (DTF-Bundled Purchase)		Automatically activated upon shipment. The bundled DTF Station North America product must separately comply with the training and documentation requirements — including the ninety (90) day training and form submission deadline — under that product's warranty policy. Failure to meet that deadline may affect warranty coverage for the bundled product. See Section D.3. Equipment registration is strongly recommended upon receipt.
General Warranty (Non-DTF Pairing Purchase)		Automatically activated upon shipment. No warranty coverage extends to non-DTF Station North America–branded equipment paired with the Equipment. See Section D.4. Equipment registration is strongly recommended upon receipt.

Although the General Warranty activates automatically upon shipment, DTF Station North America strongly encourages all Owners to complete Equipment registration promptly upon receipt. Registration is the single most effective step an Owner can take to protect their warranty interests and ensure a smooth experience throughout the coverage period.

Registered Owners receive the following benefits:

- **Faster claim processing** — DTF Station North America can verify ownership and Equipment details immediately, without requiring the Owner to locate and submit proof of purchase at the time of a claim.

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- **Proactive support outreach** — DTF Station North America can contact registered Owners directly with important product updates, safety notices, and maintenance reminders specific to their Equipment model.
- **Access to maintenance resources** — Registered Owners receive timely access to updated maintenance charts, setup documentation, and product-specific troubleshooting guides.
- **Expedited service** — In the event of a warranty claim or technical issue, registered Owners benefit from streamlined verification and prioritized service response.

IMPORTANT — Register Your Equipment Now

The General Warranty is active from the moment your Equipment ships — but registration ensures you can actually use it when you need it. DTF Station North America strongly recommends completing registration immediately upon receipt of the Equipment, before installation begins.

Registration requires your contact information, proof of purchase, and Equipment serial number.

- **Register Online**: https://qrco.de/my_warranty
- **Or Scan the QR Code to Register**:

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SECTION F — SITE READINESS, ELECTRICAL REQUIREMENTS & TRAINING

Shaker Dryer Units require compliant electrical infrastructure and proper site preparation to operate safely and to maintain warranty eligibility. This Section sets out the Owner's site readiness and electrical responsibilities, the training options available for each purchase type, and DTF Station North America's customer outreach process. The Owner's obligations under this Section apply regardless of whether On-Site Training is elected.

F.1 Site Readiness and Electrical Requirements

Prior to installation and operation of the Equipment, the Owner must ensure that the installation site is fully prepared in accordance with the published specifications in the product documentation. Where On-Site Training is scheduled — whether as part of a DTF-Bundled Purchase or as an individually elected paid service — site readiness must be confirmed with the DTF Station North America training coordinator prior to the training date.

A fully prepared site is essential not only for safe and compliant Equipment installation, but also for ensuring a productive and complete training session.

The following requirements must be met before installation begins and, where applicable, before the scheduled On-Site Training date:

1. Verification by a licensed electrician that the site's electrical infrastructure — including but not limited to voltage, amperage, phase, grounding, dedicated circuits, wiring, breaker capacity, and any other electrical components or conditions relevant to the safe installation and operation of the Equipment — conforms to the power and electrical specifications published by DTF Station North America for the specific Equipment model. All electrical work, assessment, and verification must be performed by a licensed electrician. The Owner shall not perform electrical installation or modification without a licensed electrician;
2. Confirmation that the installation site meets all environmental requirements (ambient temperature, humidity, ventilation, exhaust capacity) specified in the product documentation;
3. Confirmation that the installation site meets all space, clearance, and structural-load requirements specified in the product documentation.

IMPORTANT — 220V Equipment & Licensed Electrician Requirement:

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DTF Station North America publishes the required voltage, amperage, and circuit specifications for each Equipment model in the product documentation. Certain Shaker Dryer models require a dedicated 220V (high-voltage) electrical supply.

For any Equipment model requiring 220V supply, the Owner must engage a licensed electrician to assess, verify, and if necessary install or modify the site's electrical infrastructure prior to installation.

DTF Station North America is not an electrical contractor and does not provide electrical installation, assessment, or certification services — regardless of whether paid On-Site Training is scheduled or completed. The presence of a DTF Station North America-approved technician at the Owner's facility for training purposes does not constitute electrical assessment, electrical verification, or any form of electrical service. All costs associated with electrical assessment, installation, modification, inspection, or remediation are the sole responsibility of the Owner and are not covered under this warranty. Damage, malfunction, or failure caused by non-compliant electrical supply is excluded from warranty coverage pursuant to Section K, item 10.

F.2 Customer Outreach and Communication

To support timely completion of training, site readiness, and warranty activation requirements, DTF Station North America will proactively contact the Owner following order placement. Initial outreach will occur via the email address and telephone number provided by the authorized dealer at the time of order, and is intended to:

- Confirm the Owner's understanding of the electrical, environmental, and site-readiness specifications applicable to the specific Equipment model purchased;
- Coordinate the scheduling of optional On-Site Training, if the Owner elects to engage this service, or confirm training arrangements for DTF-Bundled Purchases;
- Deliver installation resources, product documentation links, Discord access information, and Equipment registration links;
- Remind the Owner of the Training Checklist & Warranty Disclosure Form submission requirement, where applicable (DTF-Bundled Purchases and Owner-elected On-Site Training); and
- Where the Equipment is purchased as part of a DTF-Bundled Purchase with a DTF Station North America product requiring mandatory On-Site Training, remind the Owner of the ninety (90) day training and form submission deadline applicable to that bundled product under its separate warranty policy. DTF Station North America will make good-faith efforts to assist the Owner in meeting this deadline through proactive outreach and scheduling support; however, the Owner's awareness of and

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adherence to this timeline is equally essential, as timely completion of training and form submission is a shared responsibility. Failure to meet the applicable deadline may result in forfeiture of the General Warranty and Conditional Warranty for the bundled product.

It is the sole responsibility of the Owner to:

- Ensure that the contact information provided to the authorized dealer at the time of order is complete, accurate, and current;
- Monitor the provided email address and telephone number for communications from DTF Station North America;
- Respond promptly to outreach attempts in order to complete training and submit the required documentation within the applicable deadlines; and
- Independently track and meet the ninety (90) day training and form submission deadline applicable to any bundled DTF Station North America product, regardless of whether reminder communications were received.

Failure of the Owner to receive, monitor, or respond to such outreach — whether due to inaccurate or outdated contact information, undelivered or filtered emails, missed telephone calls, change of personnel, or any other reason attributable to the Owner — shall not extend the 90-day training and form submission deadline and shall not entitle the Owner to enhanced or restored warranty coverage.

DTF Station North America's good-faith outreach efforts using the contact information of record shall be deemed sufficient notice for all purposes under this Agreement. While DTF Station North America will make reasonable efforts to assist Owners in meeting applicable deadlines, the Owner expressly acknowledges that responsibility for timely compliance rests with the Owner, and expressly waives any claim that warranty coverage was reduced or forfeited due to lack of notice or communication from DTF Station North America.

F.3 Training for DTF-Bundled Purchases

Where the Equipment is purchased as part of a DTF-Bundled Purchase together with a Prestige DTF Printer, Aries UV DTF Printer, or Arc Flatbed Cutter requiring mandatory On-Site Training, the following apply:

- The On-Site Training conducted for the bundled DTF Station North America product will, by its scope, also cover the installation, operation, and maintenance procedures relevant to the Equipment as part of the combined system. No separate onsite training purchasing is required for the Equipment.

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- The Owner must sign and submit the Training Checklist & Warranty Disclosure Form for the bundled DTF Station North America product within the deadlines specified by that product's warranty policy. Submission of this form confirms training completion for both the bundled product and the Equipment. The Owner must be aware that the bundled DTF Station North America product's warranty policy imposes a strict ninety (90) day deadline from the date of Equipment shipment for completing training and submitting the required form. DTF Station North America will provide reminder communications as described in Section F.2, but timely completion of training and form submission remains the sole responsibility of the Owner.
- All site readiness and electrical requirements under Section F.1 apply to the Equipment's installation site in full, and must be satisfied prior to the scheduled On-Site Training date.
- The Owner shall provide written confirmation of site readiness to DTF Station North America at least seven (7) calendar days prior to the scheduled training date.

WARNING — Site Readiness & Rescheduled Training Visit Policy:

If, upon arrival, the DTF Station North America-approved technician determines that the installation site does not meet the electrical, environmental, or space requirements specified in the product documentation — for the bundled DTF product, the Equipment, or both — the training visit may be rescheduled at the Owner's expense.

Any costs incurred by DTF Station North America as a result of a site that is not ready, including but not limited to technician travel, rescheduling fees, and lodging, shall be the sole responsibility of the Owner. Damage or malfunction arising from non-compliant electrical supply remains excluded from warranty coverage pursuant to Section K, item 10.

F.4 Optional Paid On-Site Training (Individual Purchases)

For individual (non-DTF-Bundled) purchases of the Equipment, On-Site Training is not required to activate the General Warranty.

DTF Station North America provides all resources necessary for successful self-installation, operation, and maintenance:

- **Knowledge Base & Setup Guides**:

  Equipment-specific setup guides, operation instructions, maintenance charts, and troubleshooting procedures: https://help.dtfstation.com/portal/en/home

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- **Quick Start Guides**:
  https://help.dtfstation.com/portal/en/kb/help-center/quick-start-guides
  Or scan the QR code to access:

- **Discord Support**:
  DTF Station North America's Discord channel provides access to technical assistance, community support, product documentation, and maintenance resources. Discord access information is provided with the product documentation upon purchase.

DTF Station North America strongly recommends that all Owners — regardless of training status — review the complete product documentation, maintenance schedules, and setup resources prior to installation. Proper maintenance throughout the Warranty Period is required to maintain warranty eligibility under Section G.

Optional Paid On-Site Training: For Owners who prefer in-person installation and operational guidance, DTF Station North America offers optional paid On-Site Training. A DTF Station North America-approved technician will visit the Owner's facility to cover installation, operation, routine maintenance, and basic troubleshooting. To inquire about availability, scheduling, and service fees, contact your authorized dealer or DTF Station North America at assist@dtfstation.com.

When the Owner elects paid On-Site Training for an individual purchase, the following apply:

- All site readiness and electrical requirements under Section F.1 remain the Owner's sole responsibility and must be fulfilled prior to the scheduled training date.

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- The Owner shall provide written confirmation of site readiness to DTF Station North America at least seven (7) calendar days prior to the scheduled training date.
- Upon completion of On-Site Training, the Owner must sign and submit the Training Checklist & Warranty Disclosure Form to DTF Station North America through the warranty registration portal at https://qrco.de/my_warranty.

IMPORTANT — Site Readiness & Rescheduled Training Visit Policy (Individual On-Site Training):

If, upon arrival, the DTF Station North America-approved technician determines that the installation site does not meet the electrical, environmental, or space requirements specified in the product documentation, the training visit may be rescheduled at the Owner's expense.

Any costs incurred by DTF Station North America as a result of a site that is not ready — including but not limited to technician travel, rescheduling fees, and lodging — shall be the sole responsibility of the Owner. The presence of a DTF Station North America technician at the Owner's facility does not constitute electrical assessment, verification, or certification, and does not relieve the Owner of the obligation to engage a licensed electrician as required by Section F.1. Damage or malfunction arising from non-compliant electrical supply remains excluded from warranty coverage pursuant to Section K, item 10.

F.5 Training Checklist & Warranty Disclosure Form

Where On-Site Training is completed — whether as part of a DTF-Bundled Purchase or as an individually elected paid service — the Training Checklist & Warranty Disclosure Form serves as the official record of training completion and must be submitted to DTF Station North America promptly following the training session.

By signing this form, the Owner acknowledges:

- Receipt and review of all relevant training materials;
- Confirmation that the installation site meets the electrical, environmental, and space specifications published by DTF Station North America in the product documentation, including verification of the site's electrical infrastructure by a licensed electrician engaged at the Owner's expense;
- Understanding of proper Equipment operation, including powder, film, heat, and maintenance requirements applicable to Shaker Dryer Units;
- Understanding of required maintenance procedures and schedules;

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- Acknowledgment that damage or malfunction caused by non-compliant electrical supply is excluded from warranty coverage pursuant to Section K, item 10; and
- Awareness of the terms and conditions of this warranty policy.

Completed forms must be submitted to DTF Station North America through the warranty registration portal at: https://qrco.de/my_warranty

NOTE — Self-Setup Resources & Owner Preparation:

DTF Station North America is committed to ensuring every Owner has everything needed for successful installation and long-term operation of the Equipment. Prior to installation, all

Owners are strongly encouraged to review the full suite of resources provided by DTF Station North America, including step-by-step setup guides, daily, weekly, and monthly maintenance charts, operation videos, and troubleshooting procedures available at:

- **Knowledge Base**
  - https://help.dtfstation.com/portal/en/home
  - Or scan the QR code to access
  -
- **Quick Start Guides**:
  - https://help.dtfstation.com/portal/en/kb/help-center/quick-start-guides
  - Or scan the QR code to access
  -

DTF Station North America's Discord support channel is also available for ongoing technical assistance and community support.

These resources are designed to support confident, successful self-installation and to help Owners maintain their Equipment properly throughout the Warranty Period. Owners who prefer in-person guidance may elect optional paid On-Site Training as described in this Section.

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SECTION G — AUTHORIZED DEALER RESPONSIBILITIES

DTF Station North America sells Equipment through a network of authorized dealers within the United States. Authorized dealers are independent businesses and are not employees, agents, or representatives of DTF Station North America for any purpose other than as expressly set forth herein.

G.1 Dealer Locator

A current list of DTF Station North America Authorized Dealers is maintained at:

- https://dtfstation.com/pages/dealer-locator
- Or scan the QR code to access:

Owners are encouraged to verify dealer authorization status prior to purchase.

G.2 Dealer Obligations at Point of Sale

Authorized Dealers are required to:

- Accurately represent the warranty tiers, training requirements, and activation conditions to the Owner prior to sale;
- Transmit complete and accurate Owner contact information — including name, email address, telephone number, and Equipment serial number — to DTF Station North America within five (5) business days of the sale date; and
- Where the Equipment is purchased as part of a DTF-Bundled Purchase with a DTF Station North America product requiring mandatory On-Site Training, inform the Owner of the ninety (90) day training and form submission deadline applicable to that bundled product under its separate warranty policy, and remind the Owner that failure to meet this deadline may result in forfeiture of the General Warranty and Conditional Warranty for the bundled product.

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G.3 Dealer Limitation of Authority

Authorized Dealers are not authorized to modify, expand, or waive any term of this warranty on behalf of DTF Station North America. Any representation by a dealer that expands or contradicts the warranty terms set forth in this Agreement is not binding on DTF Station North America.

G.4 Dealer Warranty Claims

Warranty claims must be submitted directly to DTF Station North America by the Owner. Authorized Dealers may assist Owners in initiating claims, but DTF Station North America retains sole authority to approve, deny, or fulfill warranty remedies.

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SECTION H — RETURN POLICY

H.1 30-Day Return Window

DTF Station North America offers a 30-day return window (the "Return Window") from the Date of Delivery for eligible returns. If the Owner is not satisfied with their purchase for a valid qualifying reason set forth in Section H.2, the Equipment may be returned within the Return Window for a full refund, excluding the shipping costs from the original order.

Refund requests should be directed to the authorized dealer from whom the Equipment was originally purchased. DTF Station North America will work with the applicable dealer to facilitate the refund process.

** The Return Window begins on the Date of Delivery, as defined in Section B.*

H.2 Valid Reasons for Return

The following circumstances constitute valid reasons for return and will be accepted by DTF Station North America:

Reason	Description
Defective Product	The Equipment arrives with manufacturing defects or malfunctions that prevent proper operation. DTF Station North America will accept the return and issue a full refund.
Incorrect Product	The Owner receives a model or configuration different from what was ordered. DTF Station North America will accept the return and issue a full refund.
Shipping Damage	The Equipment is damaged during transit. The Owner must contact DTF Station North America immediately upon discovery. DTF Station North America will arrange a return and issue a full refund.

H.3 Invalid Reasons for Return

Returns will not be accepted for the following reasons:

- Preference-Based Returns: Returns based solely on personal preference, aesthetic dissatisfaction, or change of mind (e.g., "I no longer need it" or "I don't like the way it looks") will not be accepted.

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- Operator Error: Damage or dissatisfaction resulting from improper installation, setup, or operation by the Owner or their personnel does not constitute a valid return reason.
- Consumable Wear: Performance changes attributable to normal wear of Consumable Parts are not valid grounds for return.

H.4 Return Procedure

To initiate a valid return, the Owner must:

1. Contact DTF Station North America or the authorized dealer from whom the Equipment was purchased within the Return Window (thirty (30) days from the Date of Delivery, as indicated by carrier confirmation).
2. Provide proof of purchase, Equipment serial number, and a description of the issue.
3. Receive a Return Merchandise Authorization (RMA) number from DTF Station North America. Returns without a valid RMA number will not be accepted.
4. Package the Equipment securely in original or equivalent packaging to prevent shipping damage.
5. Ship the Equipment to the address provided by DTF Station North America. DTF Station North America will arrange return shipping for valid qualifying returns.

IMPORTANT — Refund Processing:
Full refund processing will commence only upon DTF Station North America's receipt and confirmation of the returned Equipment. Refunds will not be initiated prior to the return being received at the designated facility.

H.5 Condition of Returned Equipment

To qualify for a full refund, the Equipment must be returned complete — including all original components, accessories, and packaging materials as received. The original shipping crate or protective packaging, where applicable, is strongly recommended for return shipment.

Upon receipt and inspection, if the Equipment is found to have missing parts, additional damage, or is not in its original condition, DTF Station North America reserves the right to modify the refund amount to reflect the condition of the returned unit. DTF Station North America will notify the applicable dealer of any such adjustment prior to processing.

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H.6 Return Shipment Timeline

Once refund terms have been agreed upon, the Owner or authorized dealer must ensure that the Equipment is shipped or in active transit within fifteen (15) business days. Proof of shipment or transit status must be provided to DTF Station North America or the applicable dealer upon request. Returns not shipped within this timeframe may be subject to review and could forfeit eligibility for the agreed refund.

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SECTION I — CONDITIONS THAT VOID THE WARRANTY

The following actions or conditions will result in the immediate and permanent voiding of all warranty coverage for the Equipment:

I.1 Use of Non-DTF Station North America Approved Consumables

The use of any consumable material — including but not limited to those identified as Consumable Parts in this Agreement — that has not been approved or supplied by DTF Station North America will void all warranty coverage for the Equipment. To maintain warranty validity, the Owner must use exclusively DTF Station North America-approved consumables throughout the Warranty Period.

IMPORTANT:
Using any non-DTF Station North America-approved consumable material — including any third-party Consumable Parts — will immediately void all warranty coverage. Always verify consumable compatibility with DTF Station North America prior to use.

I.2 Ownership Transfer

This warranty is non-transferable and applies exclusively to the original purchaser of the Equipment. Any change in ownership, including resale, transfer, or assignment of the Equipment to a third party, will result in the immediate termination of all warranty coverage.

I.3 Removal or Alteration of Serial Numbers or Labels

Altering, removing, defacing, or tampering with serial numbers, identification labels, or any other identifying marks affixed to the Equipment will void the warranty. Such actions make it impossible to verify the Equipment's authenticity and warranty eligibility.

I.4 Non-Compliance with Maintenance Requirements

Failure to adhere to the recommended maintenance procedures, schedules, and care guidelines as outlined in the product documentation may void the warranty. Proper and timely maintenance is a condition of continued warranty coverage.

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I.5 Unauthorized Service or Repair

Any service, repair, modification, or alteration performed by a technician not authorized by DTF Station North America will void all warranty coverage. All warranty-related service must be performed exclusively by Authorized Technicians.

I.6 Summary of Void Conditions

Void Condition	Effect
Use of any non-approved consumable material, including third-party Consumable Parts	**All warranty coverage voided immediately**
Ownership transfer or resale	**All warranty coverage terminated**
Serial number/label removal or alteration	**All warranty coverage voided**
Failure to perform required maintenance	**Warranty coverage may be voided**
Unauthorized service or repair	**All warranty coverage voided**

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SECTION J — REPAIR AND REPLACEMENT

J.1 Standard Warranty Service Process

In the event the Owner experiences a technical issue with the Equipment during the warranty period, DTF Station North America will work with the Owner to diagnose and resolve the issue. The standard warranty service process is as follows:

1. The owner contacts DTF Station North America technical support to report the issue and initiate a warranty claim.
2. DTF Station North America technicians will provide diagnostic guidance and troubleshooting instructions remotely.
3. If the issue is determined to be covered under warranty, DTF Station North America will authorize the appropriate remedy.

J.2 Replacement Parts

Where a warranty claim is approved and replacement parts are required, DTF Station North America will provide replacement parts under the following terms:

- DTF Station North America technicians will supply written or verbal instructions for the Owner to perform the replacement.
- The Owner is responsible for making reasonable efforts to carry out the replacement as instructed.
- All approved replacement parts will be shipped free of charge via standard ground shipment from DTF Station North America's fulfillment facility in California, United States.
- If the Owner requests expedited or express shipping, additional shipping charges will apply and are the Owner's responsibility.

J.3 Escalated Warranty Remedies

If DTF Station North America is unable to resolve the issue through remote support or replacement parts, DTF Station North America reserves the right, at its sole discretion, to take one or more of the following escalated actions:

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On-Site Technician Visit

DTF Station North America may dispatch a qualified Authorized Technician to conduct an on-site visit at the Owner's facility to diagnose and repair the Equipment. On-site technician visits are subject to an additional service fee, which will be communicated to the Owner in advance.

Replacement Equipment (DOA Remedy)

If the Equipment is determined by DTF Station North America to be DOA (Dead on Arrival), as defined in Section B, DTF Station North America may elect, at its sole discretion, to provide a replacement unit of the same Equipment model.

The following conditions apply:

- Replacement is subject to an additional service fee, to be communicated in advance.
- The Owner is required to return the original Equipment to DTF Station North America.
- DTF Station North America will provide a prepaid return shipping label for the original Equipment.
- Replacement Equipment will be shipped only after the original Equipment has been returned and inspected.

** DTF Station North America's selection of the appropriate remedy — remote support, replacement parts, on-site service, or replacement unit — is made at DTF Station North America's sole discretion based on the nature and severity of the issue.*

J.4 Technical Support Hours & Response Commitments

DTF Station North America is committed to providing timely and effective technical support to all owners. The following support commitments apply to warranty-related technical inquiries and claims. Owners seeking assistance outside the applicable Warranty Period are encouraged to contact DTF Station North America — support resources, technical guidance, and service options may still be available, though terms and fees may vary.

1. **Technical Support Hours**
    - DTF Station North America's technical support team is available during the following hours:
    - Monday through Friday, 8:00 AM – 5:00 PM Pacific Time (PT)
2. **Initial Acknowledgment**

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- DTF Station North America will acknowledge receipt of all warranty claims and technical support inquiries submitted during business hours within one (1) business day of submission.

3. **Target Resolution Timeframes**
   - DTF Station North America will make commercially reasonable efforts to resolve warranty-related issues in a timely manner based on the nature and severity of the issue.

     **Target resolution timeframes represent DTF Station North America's good-faith commitments and do not constitute a guarantee. Actual resolution time may vary depending on parts availability, issue complexity, and Owner cooperation in the diagnostic process.*

4. **U.S. Federal Holidays & After-Hours Support**
   - DTF Station North America observes U.S. federal holidays. Technical support is not available on observed holidays, and response times may be delayed by one (1) or more business days during these periods. A current schedule of observed holidays is maintained at www.dtfstation.com and is subject to change without notice.
   - For critical operational failures occurring outside of standard business hours or on observed holidays, Owners are encouraged to submit a support request through DTF Station North America's official support portal at help.dtfstation.com. Submitted requests will be reviewed and prioritized upon the resumption of business hours. DTF Station North America will make commercially reasonable efforts to respond to critical issues as promptly as practicable.

     **Response time commitments in this Section J apply to warranty-related support only. DTF Station North America makes no representation regarding response times for non-warranty technical inquiries.*

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SECTION K — STANDARD EXCLUSIONS

This limited warranty does not cover, and DTF Station North America shall have no obligation with respect to, defects, damage, or failures arising from or related to any of the following:

#	Exclusion
1	Misuse, improper installation, improper maintenance, neglect, abuse, or any use of the Equipment contrary to the guidelines set forth in the product documentation.
2	Damage incurred during shipping or transit resulting from improper packaging or handling by the Owner or a third-party carrier arranged by the Owner.
3	Use of unsuitable, incompatible, or unauthorized parts, consumables, media, software, peripherals, or accessories. This expressly includes the use of any third-party Consumable Parts or other consumable material not approved or supplied by DTF Station North America.
4	Repairs, modifications, or service performed by any technician or service provider not authorized by DTF Station North America.
5	Damage resulting from operation in environmental conditions outside those specified in the product documentation (e.g., extreme temperature, humidity, or exposure to corrosive environments).
6	Cosmetic damage, including scratches, dents, broken plastic, and similar superficial defects that do not affect the functional operation of the Equipment.
7	Consumable Parts, as defined in this Agreement, are excluded from warranty coverage.
8	Damage caused by force majeure events, including fire, flood, lightning, earthquake, or other natural disasters.
9	Software issues, firmware modifications not authorized by DTF Station North America, or issues caused by computer viruses or third-party software.
10	Damage, malfunction, or failure caused by inadequate, improper, unstable, or non-compliant electrical supply at the Owner's installation site. DTF Station North America publishes the recommended power and electrical specifications for each Equipment model in the product documentation. It is the Owner's sole responsibility to ensure that the installation site is wired and powered in accordance with those specifications, and to engage a licensed electrician to verify, install, or modify the electrical infrastructure as required. All costs associated with electrical assessment, installation, modification, inspection, or remediation are the sole responsibility of the Owner and are not covered under this warranty.

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Please retain your original proof of purchase, as it is required for all warranty claims. For warranty inquiries or to initiate a claim, please contact DTF Station North America or your authorized dealer.

** This warranty policy is subject to change at DTF Station North America's discretion. Any amendments will be communicated through official DTF Station North America channels.*

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SECTION L — DISPUTE RESOLUTION, MANDATORY ARBITRATION, AND WAIVER OF CLASS ACTIONS

L.1 Scope of This Section

The provisions of this Section L apply to all disputes between the Owner ("you") and DTF Station North America. The term "Dispute" encompasses any disagreement, claim, controversy, or legal action between you and DTF Station North America arising from or related to this Agreement (including its formation, performance, or breach), the Equipment, the parties' relationship, or any transaction involving you and DTF Station North America. This includes claims arising in contract, warranty, misrepresentation, fraud, tort, statute, or regulation.

"Dispute" expressly excludes claims relating to: (a) trademark infringement or dilution; (b) patent infringement; (c) copyright infringement or misuse; or (d) trade secret misappropriation (collectively, "IP Claims"). The parties agree that a court of competent jurisdiction, not an arbitrator, shall determine whether a claim constitutes an IP Claim.

L.2 Informal Resolution — 60-Day Period

Before initiating any arbitration proceeding, both parties agree to attempt to resolve any Dispute informally for a period of sixty (60) days following written notice of the Dispute. To notify DTF Station North America of a Dispute, the Owner must send written correspondence to:

DTF Station North America — Legal Department

Email: info@dtfstation.com (Subject line: "ATTN: Legal Department")

Address: 4261 E University Dr, Suite 30-354, Prosper, TX 75078, USA

The notice must include the Owner's name, mailing address, contact information, a description of the Dispute, and the specific remedy sought. Both parties agree to act in good faith during the informal resolution period.

L.3 Binding Arbitration

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If no mutually acceptable resolution is reached within the 60-day informal resolution period, either party may initiate binding arbitration. You and DTF Station North America agree to resolve all Disputes exclusively through binding individual arbitration, administered by JAMS under the JAMS Streamlined Arbitration Rules and Procedures (or applicable JAMS consumer dispute rules), excluding any rules permitting class arbitration.

IMPORTANT — Arbitration Notice:

BY AGREEING TO ARBITRATION, YOU WAIVE YOUR RIGHT TO A JUDGE OR JURY TRIAL IN COURT. YOUR RIGHTS TO DISCOVERY AND APPEAL ARE LIMITED COMPARED TO COURT PROCEEDINGS.

This arbitration provision is governed by the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.) and shall remain in effect even after this Agreement terminates.

L.4 Small Claims Court Exception

Notwithstanding the arbitration agreement in Section L.3, either party may elect to pursue an individual action in the small claims court of the applicable state or municipality, provided the claim falls within the court's jurisdictional limits and is brought on an individual (non-class) basis.

L.5 Waiver of Class Actions and Class Arbitrations

Both parties agree to bring Disputes against each other solely in an individual capacity and not as a plaintiff or class member in any purported class action, collective action, or class arbitration. If any court or arbitrator determines that the class action waiver in this section is unenforceable, or if arbitration is ordered to proceed on a class basis, the entire arbitration provision in this Section L shall be null and void.

L.6 Arbitration Procedure

Arbitration shall be conducted by a single impartial arbitrator selected in accordance with the applicable JAMS rules. The arbitrator shall have authority to award all remedies available in a court of law. Arbitration costs may differ from litigation costs, and each party may retain legal counsel at their own expense. The arbitrator's decision is final and binding and may be entered as a judgment in any court of competent jurisdiction. Hearings shall take place in Orange County, California, unless the parties mutually agree to conduct the arbitration by telephone or other remote means.

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L.7 30-Day Opt-Out Right

You have the right to opt out of the mandatory binding arbitration and class action waiver provisions in this Section L by sending a written letter to DTF Station North America at the address specified in Section L.2 within thirty (30) days of your acceptance of this Agreement. The opt-out letter must include your name, mailing address, and a clear statement requesting to be excluded from the arbitration and class action waiver provisions. If you opt out, all other terms of this Agreement remain in full force and effect, and DTF Station North America will also not be bound by these arbitration provisions with respect to your claims.

L.8 Amendments to This Section

If DTF Station North America modifies the dispute resolution or class action waiver provisions in this Section L (other than changes to DTF Station North America's contact address), DTF Station North America will seek the Owner's affirmative agreement to the amended terms. If the Owner does not agree to the amendment, the parties agree to resolve Disputes pursuant to the terms of this Section L as they existed at the time the Owner originally agreed to this Agreement (or as provided in Section L.7 if the Owner opted out).

L.9 Severability

If any provision of this Section L is found to be unenforceable, that specific provision shall be severed, and the remaining provisions of this Agreement shall continue in full force and effect. The sole exception is the class action waiver in Section L.5: if that provision is found unenforceable, this entire Section L (and only Section L) shall be void.

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SECTION M — DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY

M.1 Exclusive Warranty

The warranty and remedies set forth in this document are exclusive and constitute the sole and complete warranty provided by DTF Station North America. THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

Some jurisdictions do not permit the exclusion of implied warranties. In such jurisdictions, the above exclusion may not apply to you, and you may have additional rights under applicable law.

M.2 Exclusion of Consequential and Incidental Damages

IN NO EVENT SHALL DTF STATION NORTH AMERICA OR ITS AFFILIATES, OFFICERS, EMPLOYEES, OR AGENTS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, PUNITIVE, OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOST REVENUE, BUSINESS INTERRUPTION, COST OF SUBSTITUTE EQUIPMENT, DOWNTIME COSTS, THIRD-PARTY CLAIMS, OR PROPERTY DAMAGE, ARISING FROM OR RELATED TO THE USE OF OR INABILITY TO USE THE EQUIPMENT, REGARDLESS OF WHETHER SUCH LIABILITY IS BASED ON BREACH OF WARRANTY, CONTRACT, TORT, STATUTE, OR ANY OTHER LEGAL THEORY, AND EVEN IF DTF STATION NORTH AMERICA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not permit the exclusion or limitation of incidental or consequential damages. In such states, the above limitation may not apply to you.

M.3 Maximum Liability

In no event shall DTF Station North America's or its affiliates' total liability to the Owner under or related to this warranty exceed the original retail purchase price paid by the Owner for the Equipment. This limitation applies to all claims in the aggregate, regardless of the form of action.

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SECTION N — GENERAL PROVISIONS

N.1 Additional Legal Rights

This limited warranty grants the Owner specific legal rights. The Owner may also have additional rights that vary by jurisdiction. Certain states and jurisdictions do not permit the exclusion or limitation of incidental or consequential damages, or limitations on the duration of implied warranties. In such jurisdictions, the limitations or exclusions contained in this Agreement may not apply in full.

N.2 Governing Law

Except for claims subject to arbitration under Section L, this Agreement shall be governed by and construed in accordance with the laws of the State of California, without regard to its conflict of laws provisions.

N.3 Jurisdiction

Except for claims subject to arbitration under Section L, the parties agree to submit to the exclusive jurisdiction of the state and federal courts located in Orange County, California, for the resolution of any Dispute.

N.4 Non-Transferability

This warranty is personal to the original purchaser and is non-transferable. It does not extend to any subsequent owner, lessee, or other transferee of the Equipment.

N.5 Entire Agreement

This warranty document, together with any applicable Training Checklist & Warranty Disclosure Form and the product documentation, constitutes the entire agreement between the parties with respect to warranty coverage for the Equipment. It supersedes all prior agreements, representations, and warranties relating to the same subject matter. No statements or representations made by any person or entity other than DTF Station North America, and not expressly included in this Agreement, shall be binding on DTF Station North America.

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N.6 Amendment

DTF Station North America reserves the right to amend this warranty policy at any time. Amendments will be communicated through official DTF Station North America channels and will apply to Equipment purchased after the effective date of the amendment, unless otherwise required by law.

N.7 Severability of the Entire Agreement

If any provision of this Agreement (other than Section L, which is governed by its own severability provision in Section L.9) is found to be invalid, illegal, or unenforceable by a court of competent jurisdiction, the remaining provisions shall continue in full force and effect, and the invalid provision shall be reformed to the minimum extent necessary to render it enforceable while preserving the original intent of the parties.

N.8 Contact Information

Company	DTF Station North America
Email	info@dtfstation.com
Warranty Registration	https://qrco.de/my_warranty
Website	www.dtfstation.com
Phone	1-562-573-1117
Address	4261 E University Dr, Suite 30-354, Prosper, TX 75078, USA

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SECTION O — PRIVACY & DATA COLLECTION NOTICE

O.1 Data Collected

In connection with the warranty registration process, technical support, and warranty claim fulfillment under this Agreement, DTF Station North America may collect the following categories of information from the Owner:

- Contact information (name, email address, mailing address, telephone number);
- Business information (company name, dealer name, point of purchase);
- Equipment information (model, serial number, purchase date, installation date); and
- Warranty and service records (claim history, training completion status, repair records).

O.2 Use of Data

Information collected in connection with this Agreement is used solely for the following purposes:

- Processing and fulfilling warranty registrations and claims;
- Scheduling and confirming On-Site Training (where applicable);
- Providing technical support and communicating warranty-related notices;
- Maintaining internal warranty and service records;
- Complying with applicable legal obligations; and
- Where the Owner has provided express consent, communicating product updates, promotions, and marketing materials from DTF Station North America.

DTF Station North America does not sell, rent, or trade personal information collected under this Agreement to third parties for their own marketing or commercial purposes.

NOTE — Marketing Communications Notice:

DTF Station North America may use Owner contact information to send product news, updates, and promotional offers only where the Owner has opted in to receive such communications. Owners may withdraw consent at any time by contacting DTF Station North America at info@dtfstation.com or by following the unsubscribe instructions included in any marketing communication. Withdrawal of consent does not affect the processing of information for warranty and support purposes.

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O.3 Data Sharing

DTF Station North America may share Owner information with its authorized Fulfillment Partner (DS Logistics) and authorized service technicians solely to the extent necessary to perform warranty fulfillment, parts shipment, or on-site service obligations under this Agreement. Such parties are bound by confidentiality obligations consistent with this Section O.

O.4 Full Privacy Policy

This Section O provides a summary of DTF Station North America's data practices as they relate to this warranty. The complete DTF Station North America Privacy Policy, which governs all data collection, use, storage, and protection practices, is available at: https://help.dtfstation.com/portal/en/home

By registering your Equipment or submitting a warranty claim, the Owner acknowledges and consents to the data collection and use practices described in this Section O and in the DTF Station North America Privacy Policy.

ACKNOWLEDGMENT OF WARRANTY TERMS

By purchasing, registering, installing, or using the Equipment, the Owner acknowledges having received, read, understood, and accepted all terms and conditions set forth in this Limited Warranty Policy, including without limitation the warranty coverage tiers and conditions set forth in Section D, the conditions that void the warranty in Section I, the standard exclusions in Section K, the mandatory binding arbitration agreement and class action waiver in Section L, and the disclaimer of warranties and limitation of liability in Section M.

Digital acceptance of this Limited Warranty Policy is captured through (i) the Owner's completion of the warranty registration process at www.dtfstation.com/warranty-registration, and (ii) where applicable, the Owner's execution of the Training Checklist & Warranty Disclosure Form referenced in Section F. Pursuant to the

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federal Electronic Signatures in Global and National Commerce Act (15 U.S.C. §§ 7001 et seq.) and applicable state law, digital acceptance is legally equivalent to a physical signature.

DTF Station North America — Warranty Services Department
info@dtfstation.com | www.dtfstation.com | United States

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