

INSTALLATION & SETUP GUIDE

Prestige XL4



BEFORE YOU BEGIN

Thank you for purchasing this product.

To ensure correct and safe operation of the system and to fully understand its features, requirements, and limitations, please read this manual completely before installing, configuring, or operating the equipment.

1. This manual is provided to help users operate the product correctly and safely. Please retain it for future reference.

2. Product specifications and the information contained in this manual are subject to change without notice.

3. If you identify any errors, omissions, or unclear information, contact your authorized representative for clarification.

4. The manufacturer shall not be liable for any direct, indirect, incidental, or consequential damages arising from the use of this product.

5. The manufacturer assumes no liability for any direct or indirect loss or damage resulting from items, materials, or output produced using this product.

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1. Pre-Installation Check

1.1 Documentation Overview

The following documentation is provided with this machine:

PRINTED DOCUMENTS

DOCUMENT	DESCRIPTION
Accessories List	Identifies the supplied accessories, including included items, fasteners, and related components.
Stand Assembly Guide (this document)	Provides instructions and safety precautions for assembling the stand.
User's Manual	Describes machine functions, operating procedures, and important operational considerations.
Safety Instructions	Contains mandatory safety information that must be observed when using the machine.

1.2 Installation and Placement

Installation and placement of this machine must be performed by trained and qualified personnel.

WARNING

Transportation, unloading, and installation must be carried out by trained and qualified personnel only. Proper handling requires appropriate equipment and technical expertise. Failure to use suitable equipment or qualified personnel may result in serious injury, property damage, or major accidents.

1.3 Installation Location Precautions

Install the machine in a stable, vibration-free environment suitable for reliable operation. Installing the machine in an unsuitable location may result in accidents, fire hazards, operational malfunction, or equipment damage.

WARNING

Install the machine on a level, stable surface capable of supporting its full weight. The total weight of the machine may reach 267 kg or more. Failure to install the machine on an appropriate surface may result in serious accidents, including tipping, falling, or structural collapse.

⚠ WARNING

Install the machine so that the power plug remains easily accessible at all times.

In the event of an emergency, the power plug must be disconnected quickly. Position the machine near a suitable power outlet and maintain sufficient clearance.

⚠ WARNING

Install the machine in a clean, well-lit environment suitable for safe operation.

Working in a dark, obstructed, or cluttered area may result in accidents, including tripping hazards or becoming caught in moving components.

⚠ WARNING

Do not install the machine near flammable materials or in areas where combustible gases may be present.

Failure to comply may result in fire or explosion.

⚠ WARNING

Ensure that the work area is adequately ventilated in accordance with applicable environmental, health, and safety requirements.

Insufficient ventilation may result in health hazards or increased fire risk due to the accumulation of ink vapors.

UNSUITABLE INSTALLATION LOCATIONS

Do not install the machine in any of the following environments:

- Areas subject to significant temperature or humidity fluctuations
- Locations exposed to vibration or mechanical shock
- Sloped, uneven, or structurally unstable flooring
- Dusty or contaminated environments
- Areas exposed to direct sunlight
- Locations near air conditioners, heaters, or other heat sources
- Areas exposed to water, moisture, or strong airflow
- Locations subject to electrical noise, magnetic interference, or electromagnetic disturbance

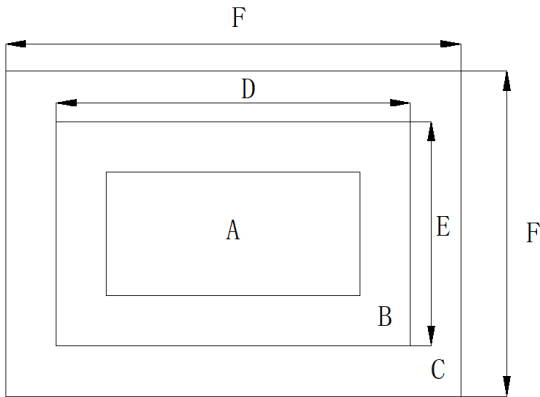
1.4 Temperature and Humidity

Maintain the specified temperature and humidity conditions at all times, even when the machine is not in operation.

CONDITION	TEMPERATURE	HUMIDITY
During Operation	20 to 28 °C (68 to 82 °F)	40 to 60% RH (no condensation)
When Not in Operation	5 to 40 °C (41 to 104 °F)	20 to 80% RH (no condensation)

1.5 Installation and Working Space

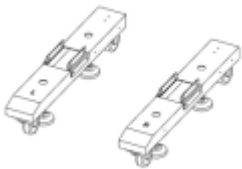
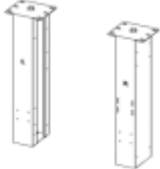
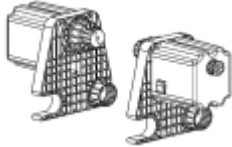
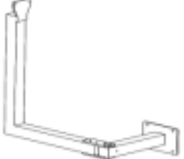
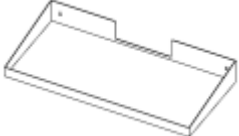
The space shown below is required for installing and operating this machine.



REFERENCE	DIMENSION	VALUE
A: Equipment Size	Length	2,140 mm
	Width	1,033 mm
	Height	1,653 mm
B: Recommended Installation Space	Length	3,140 mm
	Width	2,033 mm
C: Recommended Operating Space	Length	4,140 mm
	Width	3,033 mm

2. Checking the Supplied Items

STAND COMPONENTS

			
Support Leg Base	Support Leg	Support Leg Reinforcement Plate	Take-Up Reel Bracket x2
			
Dual-Motor Take-Up Reel	Take-Up Reel Bar	Slide Rail Fixing Plate	Rear Tension Bar
			
Monitor Bracket	Ink Bottle Holder	Waste Ink Bottle Holder	Computer Host Support Plate
			
Keyboard Tray			

ACCESSORIES BOX



USB Flash Drive



Print Head Cable



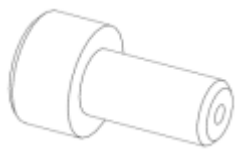
Power Cord



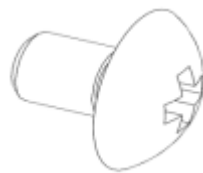
Damper



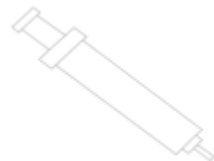
Print Head Screw M3x10



Hex Socket Screw 5x10



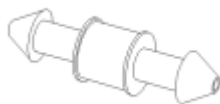
Large Flat Head Screw 4x6



Syringe



Ink Connector - Y-Shape



Ink Connector - Straight



Ink Tube



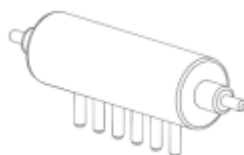
Screw with Washer M3x8



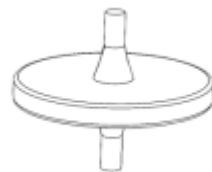
Hex Socket Screw M6x16



Waterproof Tape



Ink Reservoir



Butterfly Filter

3. Assembly and Ink Filling

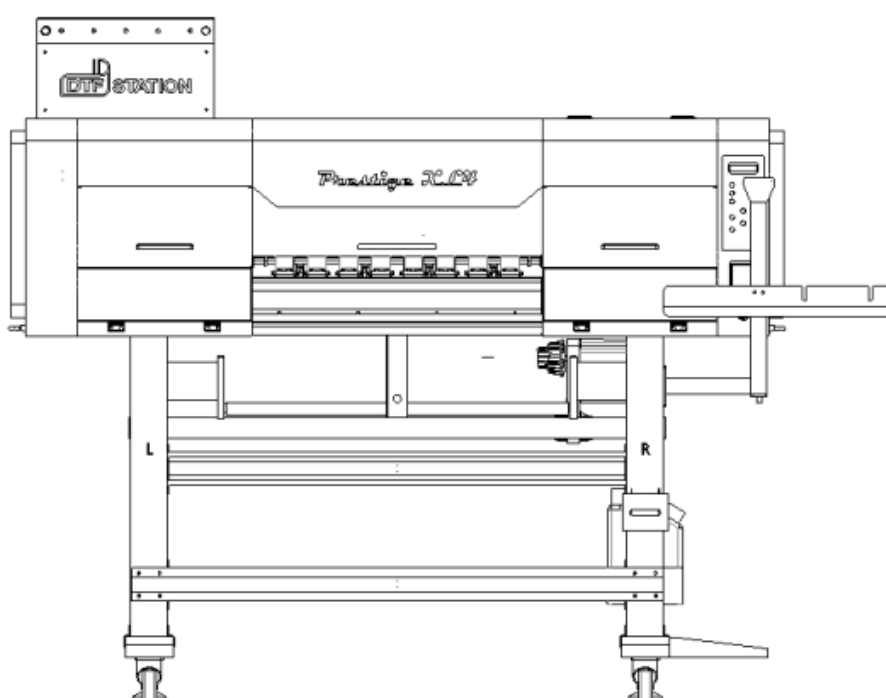
⚠ WARNING

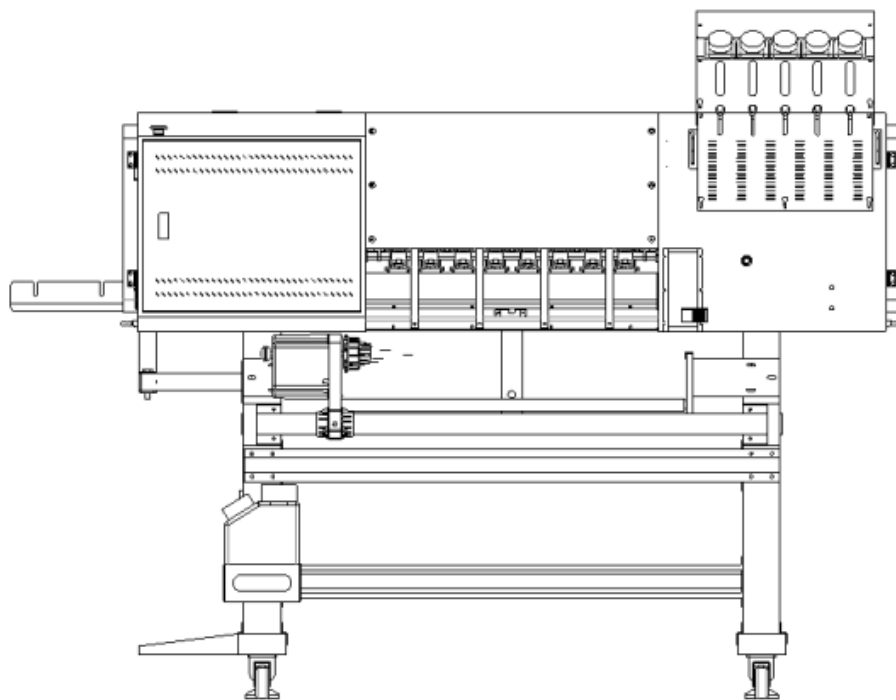
Unloading and installation must be performed by 4 or more people.

These tasks require coordinated effort by all personnel. If the machine or components are dropped, serious personal injury may result.

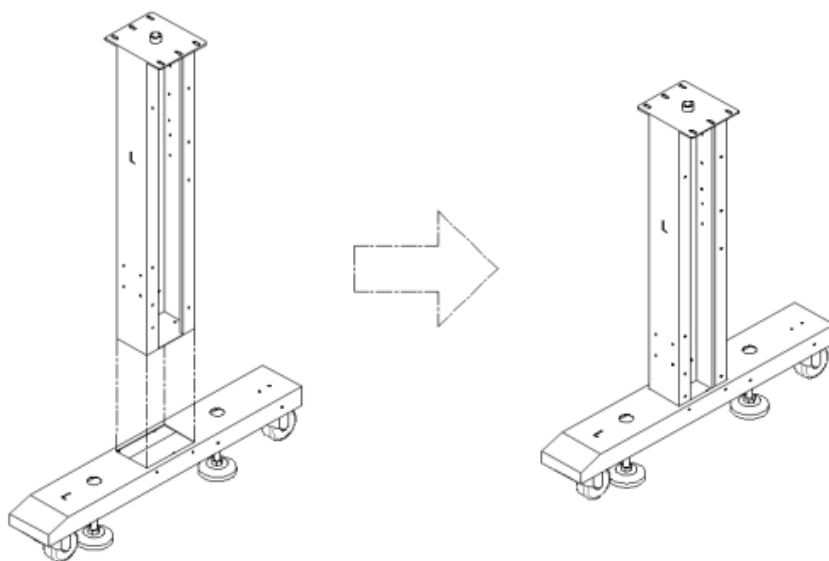
After installation, the machine should appear as shown in the illustrations below.

FRONT

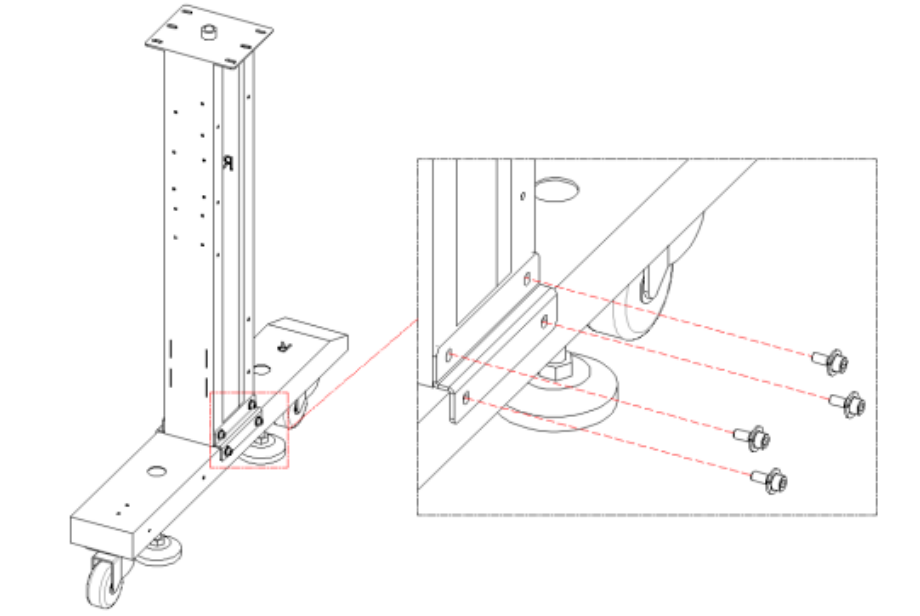


REAR**Step 1: Stand Assembly****PROCEDURE****1. INSTALLING THE SUPPORT LEGS**

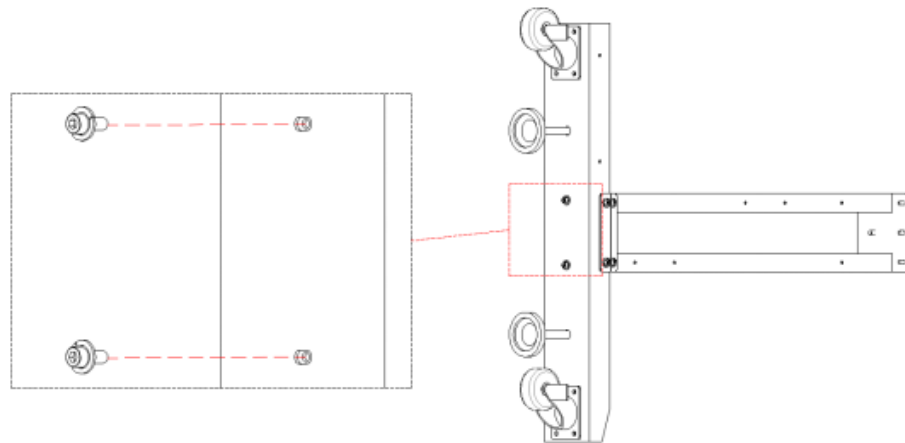
1. Place the support leg into the slot on the support leg base. Make sure the left support leg is placed on the left base and that the letter "L" is on the same side.



2. Secure the support leg fixing plates to the left and right sides of the support leg using M6×16 hex socket screws. Do not fully tighten the screws at this stage.



3. Turn the support leg over so that the bottom of the base faces you. Secure the support leg to the base using M6×16 hex socket screws, then tighten all screws fully.

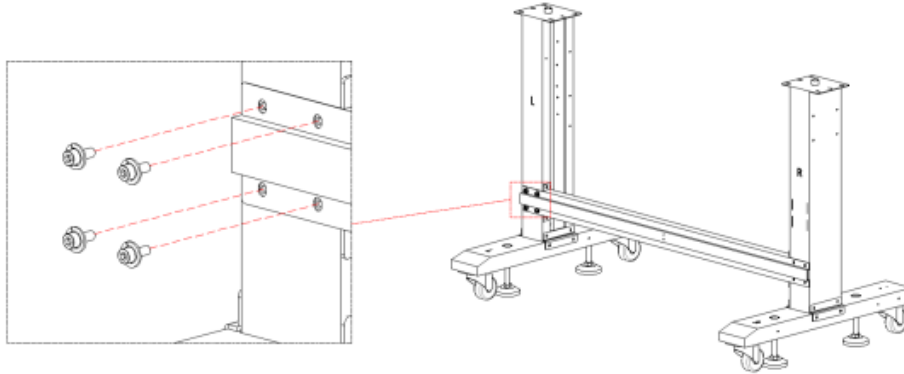


2. INSTALLING THE RIGHT SUPPORT LEG

Repeat Step 1 to install the right support leg.

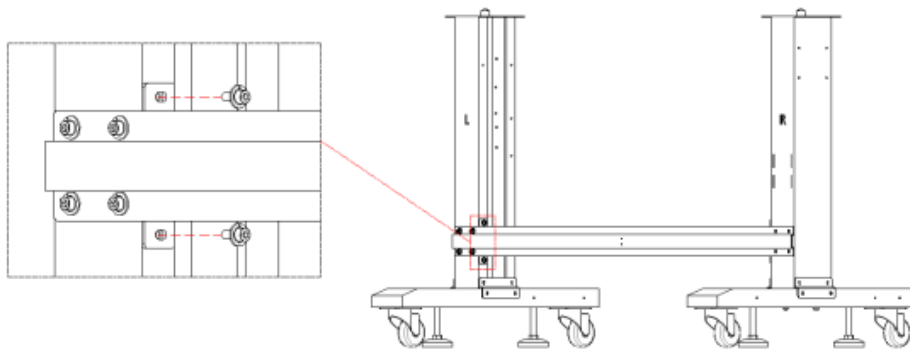
3. INSTALLING THE SUPPORT LEG REINFORCEMENT PLATE

1. Secure the support leg reinforcement plate using M6×16 hex socket screws. Do not fully tighten the screws yet.



2. Secure the side of the reinforcement plate with M6×16 hex socket screws, then tighten all screws fully.

- Make sure the side of the reinforcement plate is parallel to the support leg.
- Ensure the reinforcement plate is fully flush with the support leg with no gaps.
- Any gap may affect the installation of the printer body afterward.

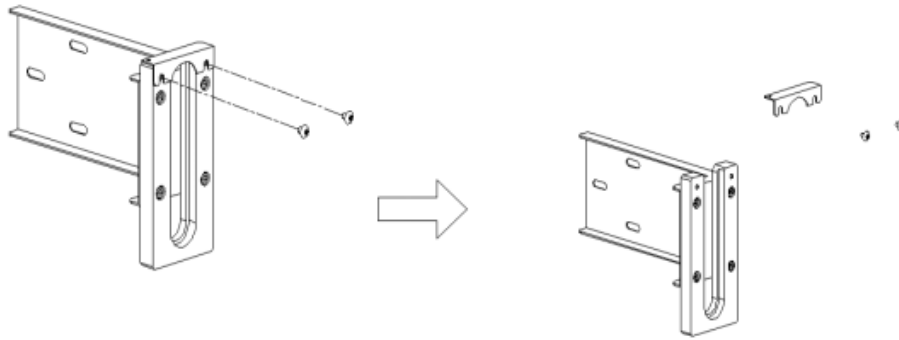


4. INSTALLING THE REAR SUPPORT LEG REINFORCEMENT PLATE

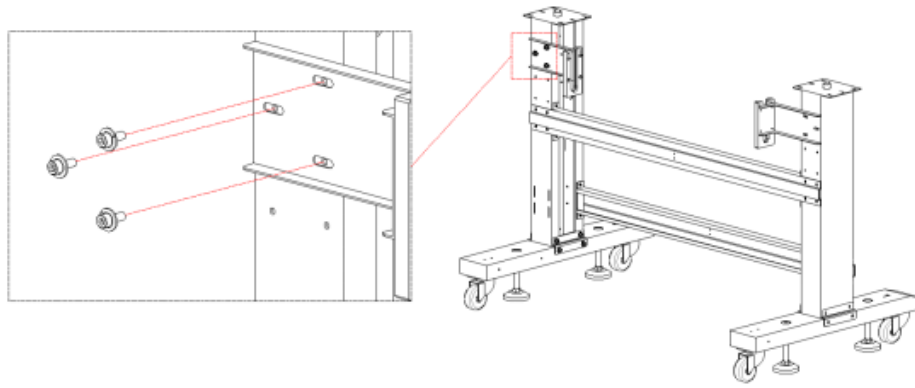
Repeat Step 3 to install the rear reinforcement plate.

5. INSTALLING THE SLIDE RAIL FIXING PLATE

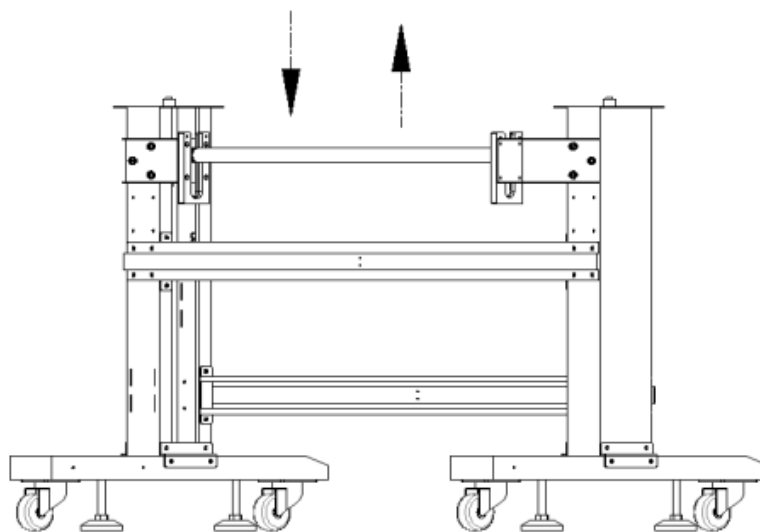
1. Remove the M4×10 large flat-head screws and the slide rail stopper plate from the slide rail fixing plate, and set them aside.



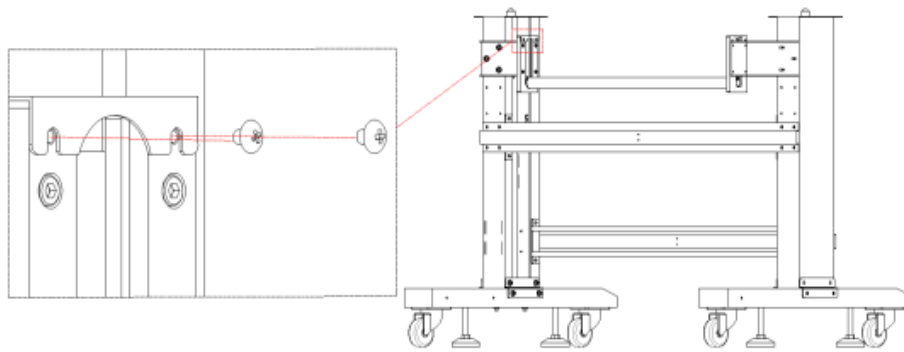
2. Install the slide rail fixing plate onto the support leg using M6×16 hex socket screws. Make sure the side of the plate is parallel to the support leg.



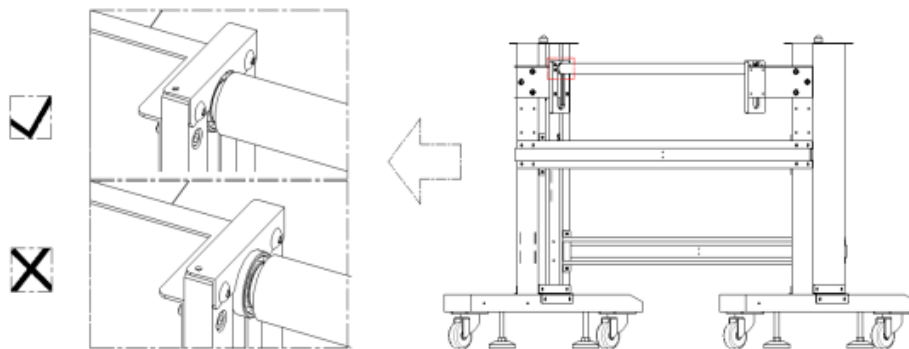
3. Place the rear tension bar into the slide rail. Move it up and down to confirm that it moves smoothly without binding. If movement is not smooth, adjust the previous step.



4. Reinstall the slide rail stopper plate that was removed earlier.

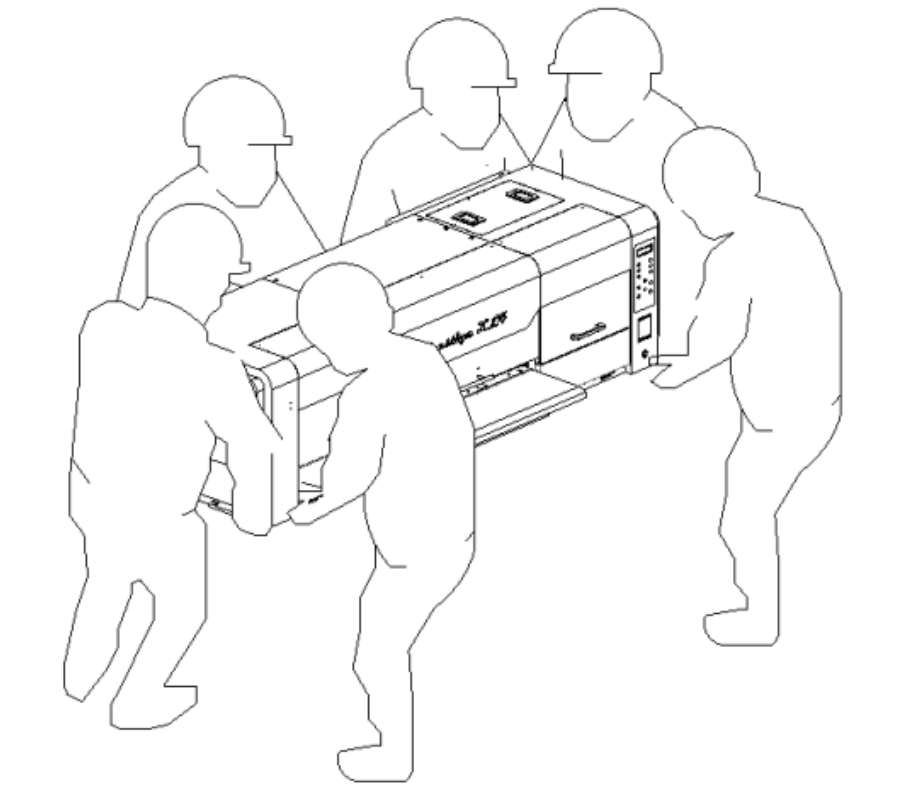


5. Check whether the slide rail stopper plate interferes with the rear tension bar. Lift the rear tension bar and check whether the bearing remains inside the stopper plate. If the bearing contacts the stopper plate, adjust Step 2.

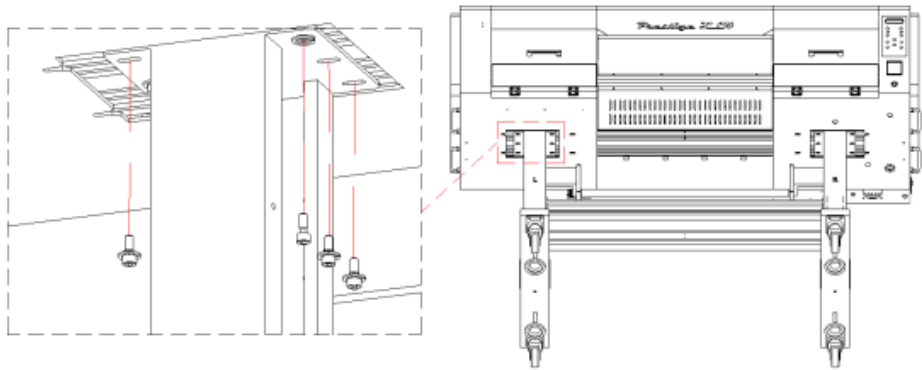


6. INSTALLING THE PRINTER BODY

Lifting the printer body requires 6 or more people. Lift the printer body onto the stand.

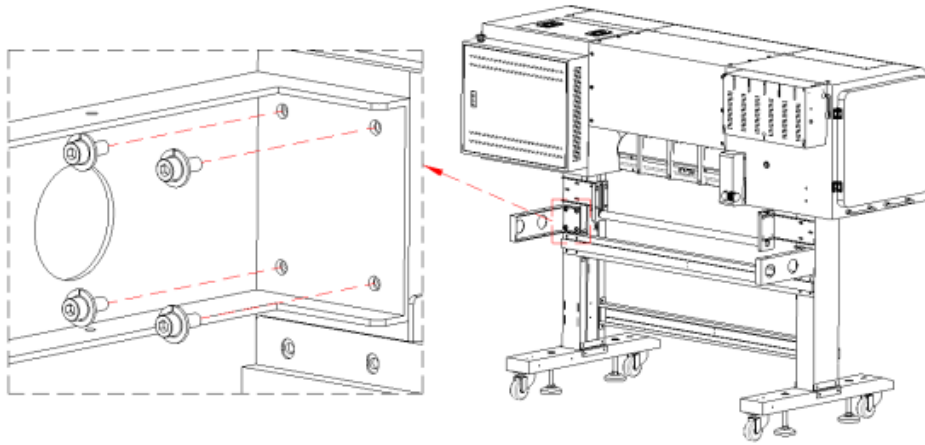


Secure the printer body using M6×16 hex socket screws.

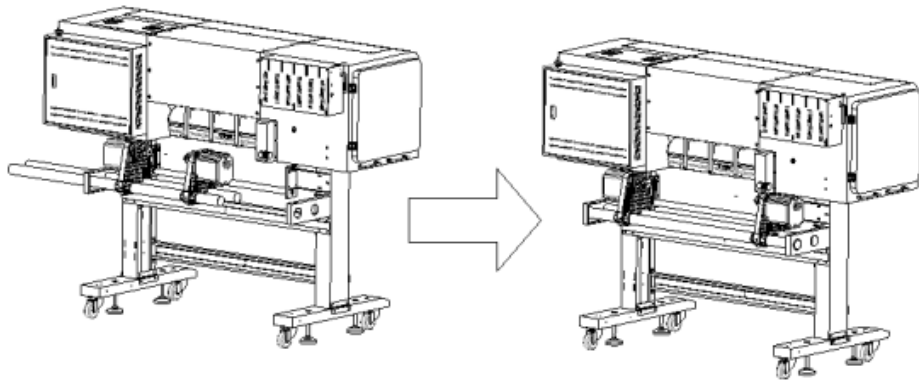


7. INSTALLING THE MEDIA HOLDER BRACKET

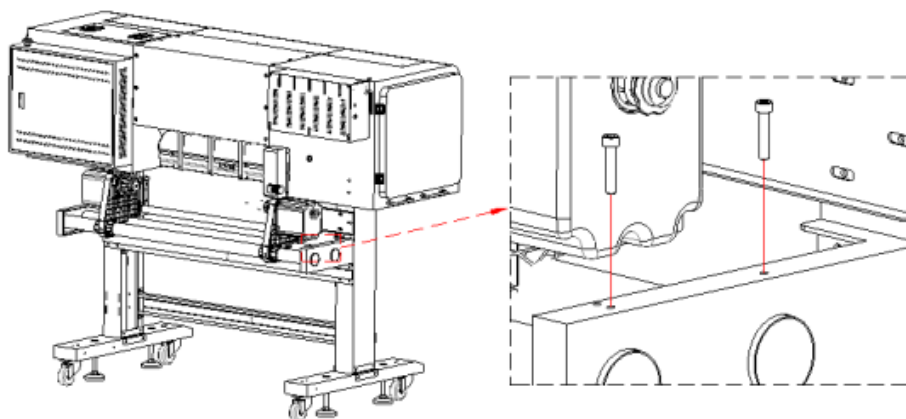
1. Secure the media holder bracket to the support leg using M6×16 hex socket screws.



2. Insert the media holder bar and media holder through the media holder bracket.

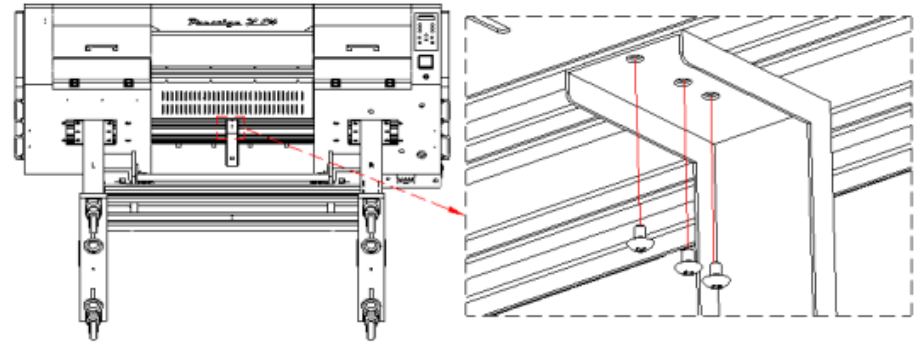


3. Secure the media holder bar using M6×30 hex socket screws.



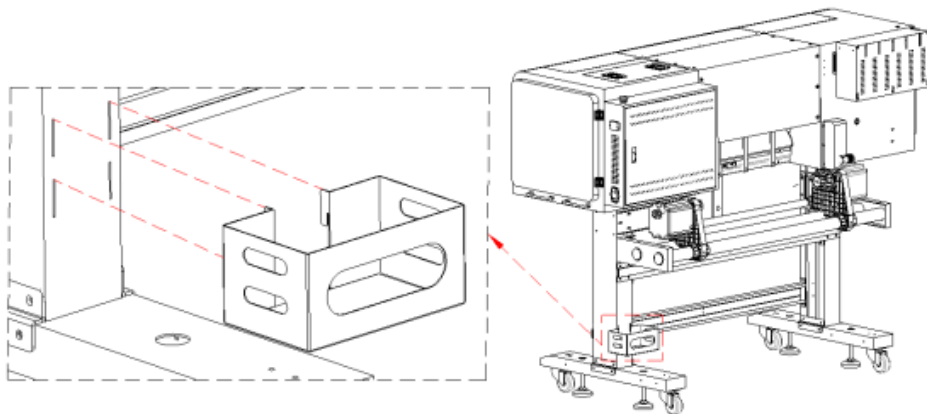
8. INSTALLING THE MEDIA SENSOR BRACKET

Secure it using M4×6 large flat-head screws.



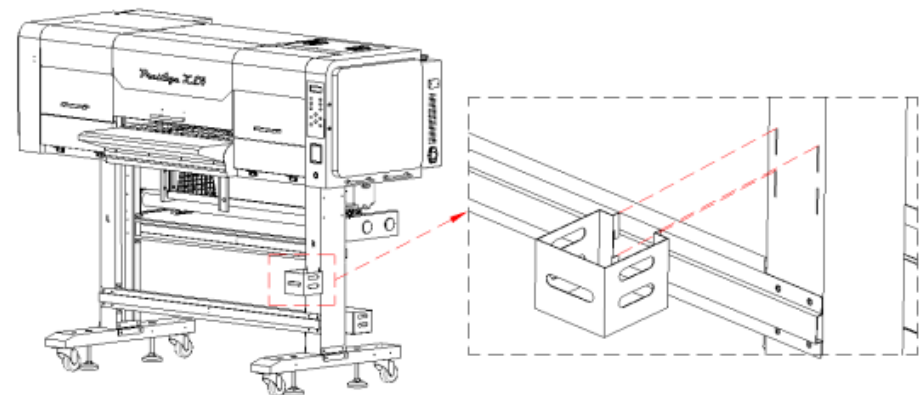
9. INSTALLING THE WASTE INK BOTTLE HOLDER

Align the waste ink bottle holder with the mounting position on the support leg, then press it downward to secure it. Place the waste ink bottle on the holder and insert the waste ink tube into the bottle.



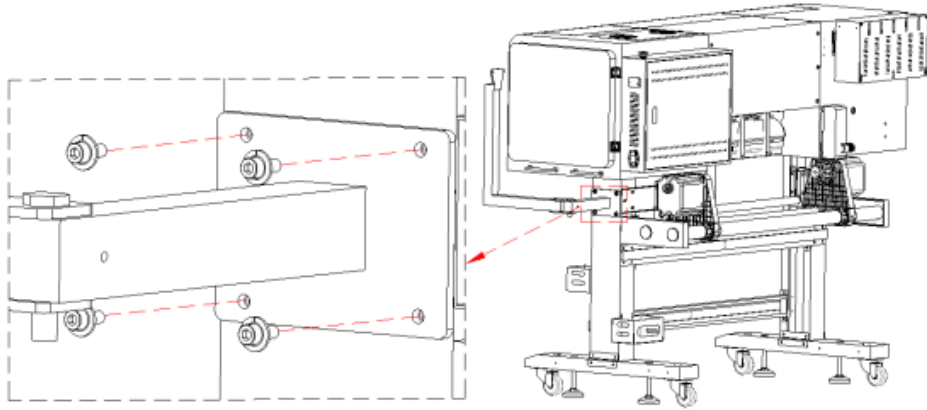
10. INSTALLING THE INK BOTTLE HOLDER

Align the ink bottle holder with the mounting position on the support leg, then press it downward to secure it.

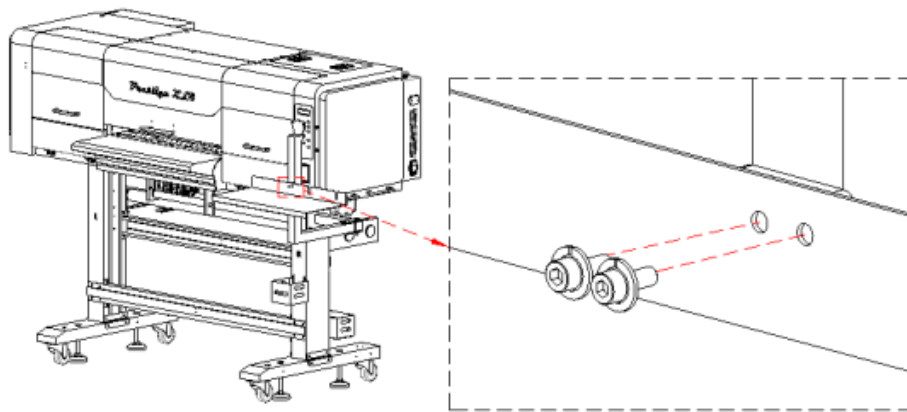


11. INSTALLING THE MONITOR BRACKET

1. Install the monitor bracket onto the support leg using M6×16 hex socket screws.

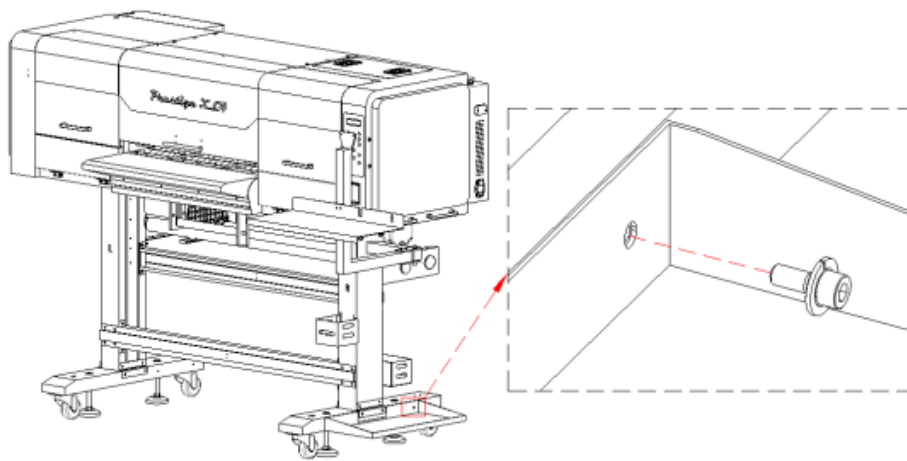


2. Install the keyboard tray onto the monitor bracket using M6×16 hex socket screws.



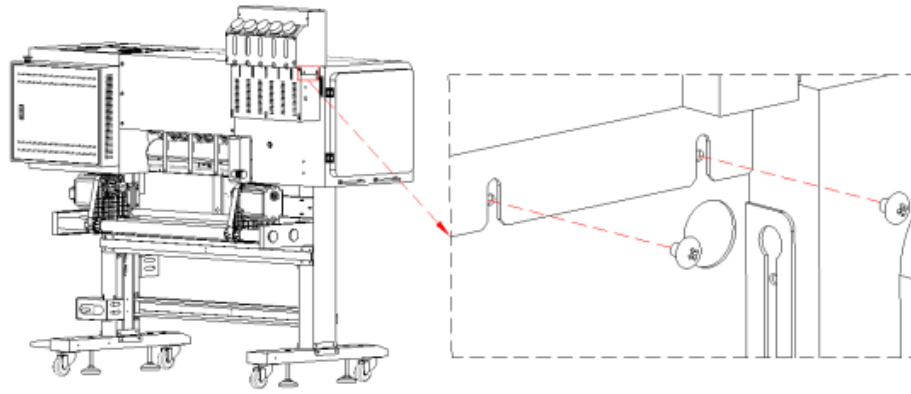
12. INSTALLING THE COMPUTER HOST SUPPORT PLATE

Secure the computer host support plate to the side of the right base using M6×16 hex socket screws.



13. INSTALLING THE INK BOTTLES

Secure the ink bottles to the printer body using M4×6 large flat-head screws.



Step 2: Removing Transport Locks

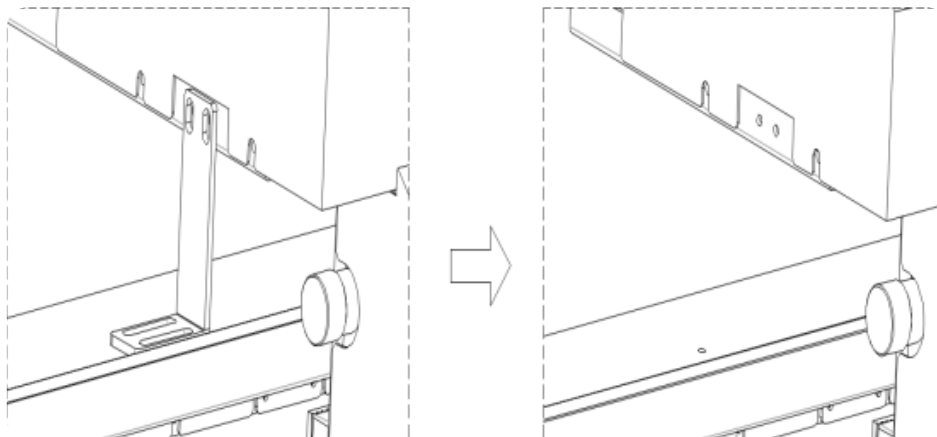
IMPORTANT

Remove all transport locks before powering on the machine. Failure to remove transport locks may result in malfunction or equipment damage during startup.

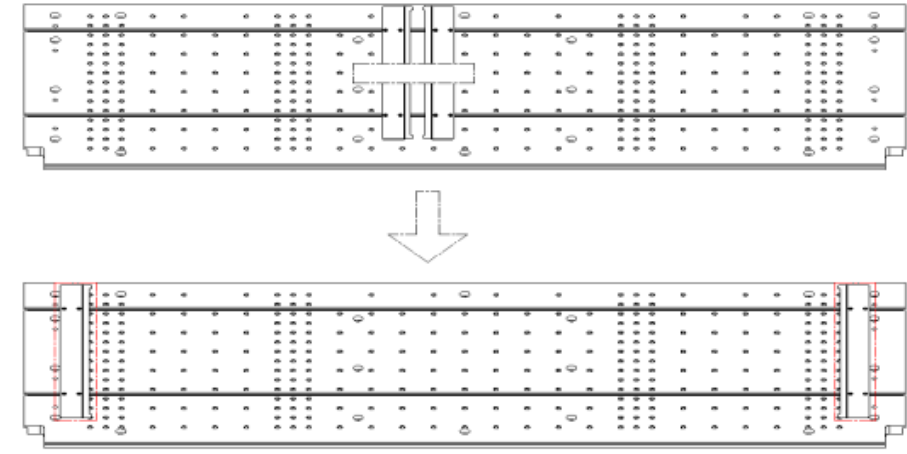
Retain all transport locks for future use. They must be reinstalled if the machine is relocated or transported.

PROCEDURE

1. Open the front cover and remove the carriage lock.



2. Remove the media guide protective stickers and move the media guide to both sides of the platen.



Step 3: Connecting the Power Cable and Network Cable

⚠ WARNING

Ensure all power switches are turned off before performing this task.
Sudden movement of the machine may result in personal injury.

⚠ WARNING

Connect the machine only to a power source that meets the specified voltage, frequency, and current requirements.
Use of an incorrect power supply or inadequate current capacity may result in fire or electric shock.

⚠ WARNING

Handle the power cord, plug, and power outlet with care and in accordance with applicable safety requirements. Do not use damaged power cords, plugs, or electrical outlets.
Use of damaged electrical components may result in fire or electric shock.

⚠ WARNING

If an extension cord or power strip is required, ensure that it is rated to meet the machine's specified requirements.
Do not overload a single outlet with multiple devices or use excessively long extension cords.

⚠ WARNING

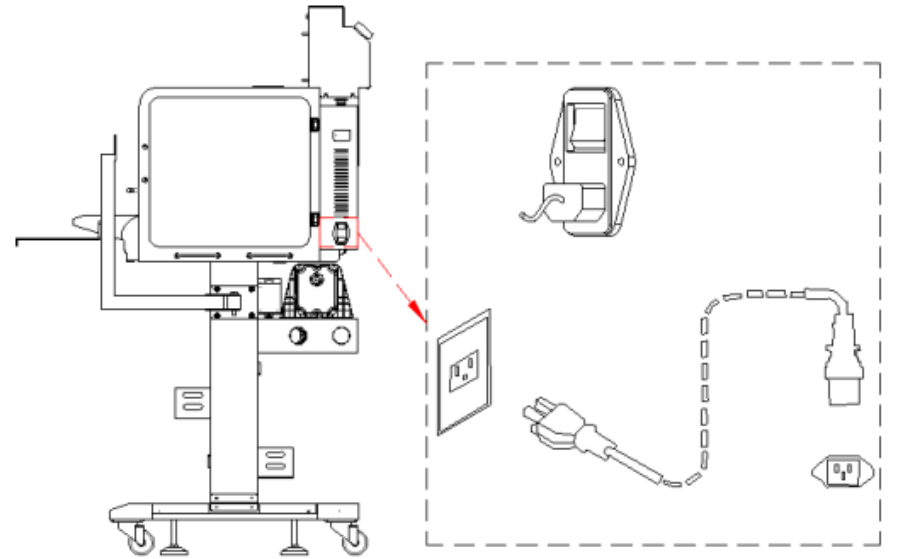
Connect the machine only to a properly rated wall outlet. Do not connect the machine directly to a power distribution panel or permanently wired electrical equipment.
Failure to comply may increase the risk of fire or electric shock.

⚠ WARNING

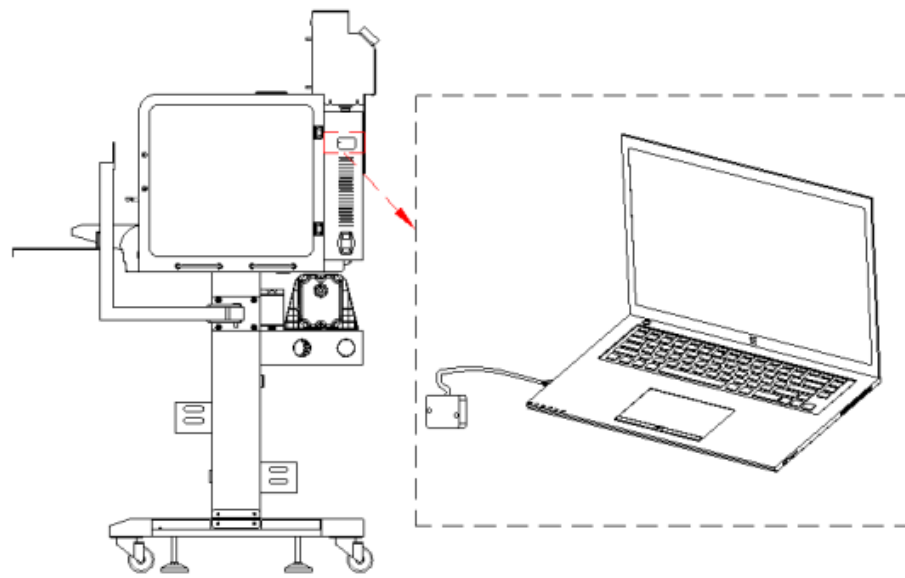
Ensure that the machine is connected to a proper protective earth (ground) connection. Grounding reduces the risk of fire or electric shock in the event of electrical leakage or equipment malfunction.

PROCEDURE

1. Connect the power cable securely to the machine first, then connect the other end to a properly grounded wall outlet.

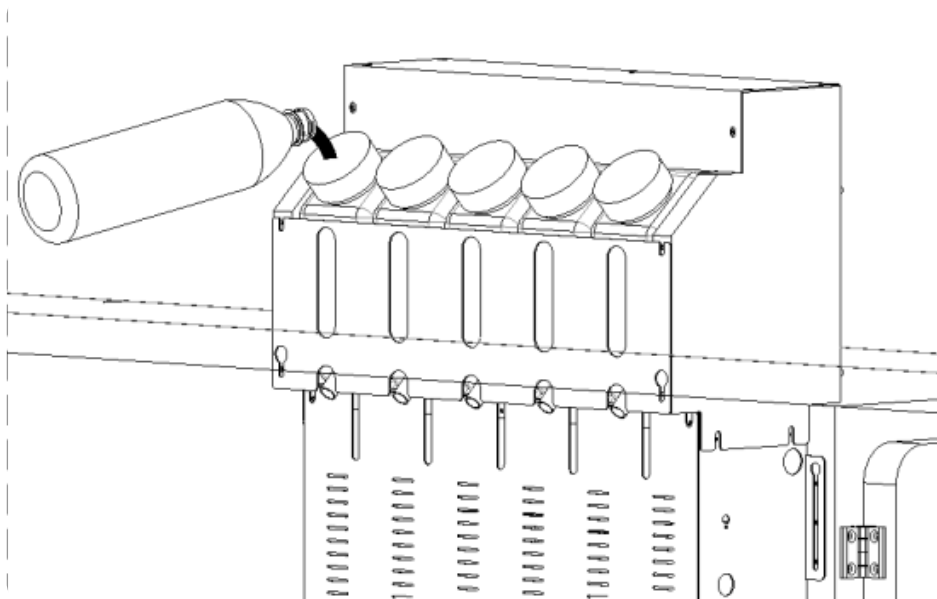


2. Connect the Ethernet cable to the computer used for operation.

**Step 4: Adding Ink**

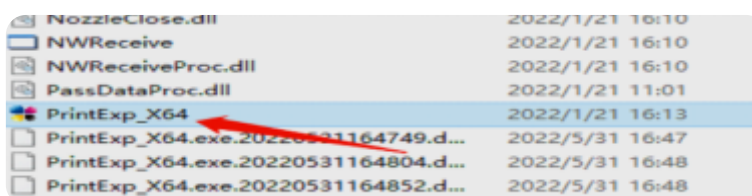
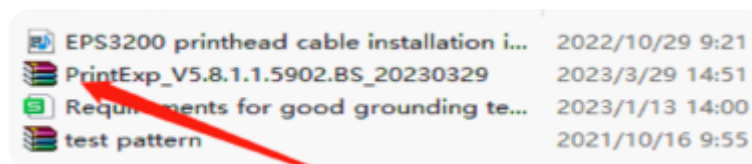
1. Match each ink bottle with the corresponding color label.
2. Shake the ink bottle thoroughly before filling.

3. Add the ink to the corresponding ink bottle according to the color label.

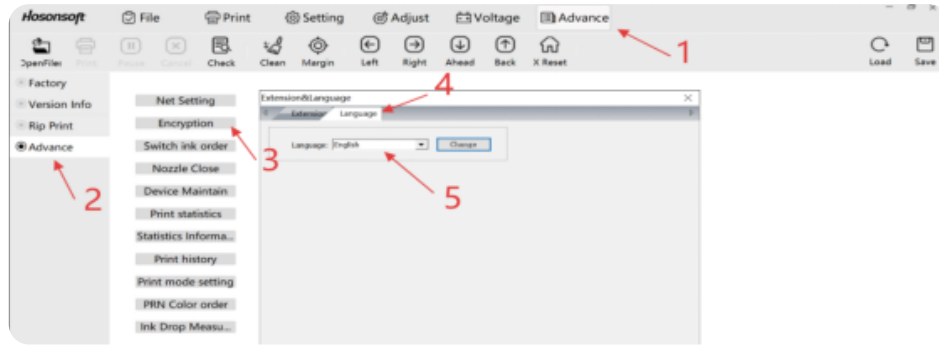


Step 5: Installing the Software

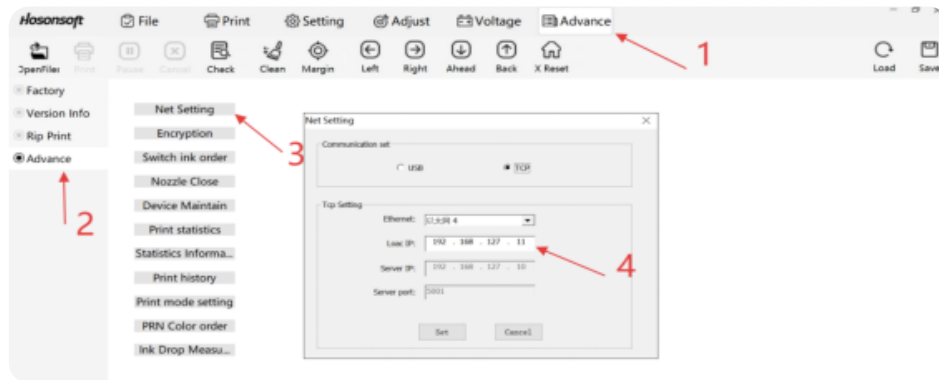
1. Insert the USB flash drive included with the machine into your computer. Copy the installation package to the computer and extract the files. Double-click the software icon to launch the installer.



2. Follow the on-screen instructions to change the language settings.



3. Follow the on-screen instructions to configure the IP address.



4. Restart the software after completing all settings.

INSTALLATION AND SETUP OF THE PRESTIGE XL4 ARE NOW COMPLETE.

For detailed operation instructions, refer to the User's Manual.

Thank you for using this product.